

# Leica Geosystems

## Release Notes

Product      Leica TruView 3.8.7  
Date         1 October 2019  
From         HDS Software Product Management

### Contents

<b>What's New</b> .....	<b>2</b>
<b>Bug Fixes</b> .....	<b>2</b>
UX Bugs .....	2
SDK Bugs.....	2
<b>Leica TruView Enterprise 3.8.7 Compatibility and Upgrades</b> .....	<b>2</b>
Upgrading to Leica TruView Cloud 3.8.7 .....	2
Upgrading to Leica TruView Enterprise 3.8.7 .....	2
Upgrading to Leica TruView Enterprise for Windows .....	2
<b>Known Issues</b> .....	<b>4</b>
Stalled Uploads .....	4
Temp Files .....	4
Cyclone PUBLISHER Pro .....	4

## What's New

This release includes bug fixes for users of both TruView Enterprise and TruView Cloud as well as special fixes for SDK users. This is a minor release with no CCP date change.

## Bug Fixes

### *UX Bugs*

- Corrected a bug which caused coordinate data to be inconsistent.
- Corrected a bug which prevented LGS files with setup names containing special characters from being uploaded or published directly to an account.
- Corrected a bug which prevented hue and greyscale intensity layers published from Cyclone 9.4 and Cyclone REGISTER 360 1.6.1 from working as expected.
- Corrected a bug which prevented users from accessing projects on iOS devices if the project was not shared publicly.

### *SDK Bugs*

- Corrected a bug which caused the managed apps list in the Administration section to appear abbreviated.

## Leica TruView Enterprise 3.8.7 Compatibility and Upgrades

### *Upgrading to Leica TruView Cloud 3.8.7*

All users of TruView Cloud are currently enrolled in CCP by nature of their subscription and will automatically receive an update at release. No action required.

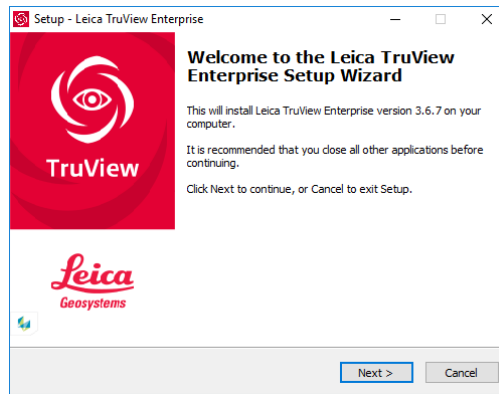
### *Upgrading to Leica TruView Enterprise 3.8.7*

All users with a currently valid CCP or with CCP which was valid as late as 1 April 2019 may run this version.

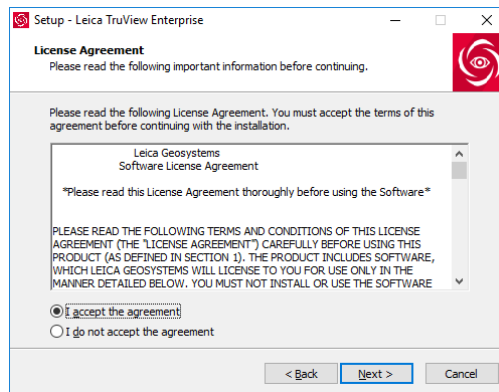
### *Upgrading to Leica TruView Enterprise for Windows*

Please reference the TruView Enterprise Migration from VM to Windows Quick Start Guide for additional information including data migration. The guide is available in myWorld.

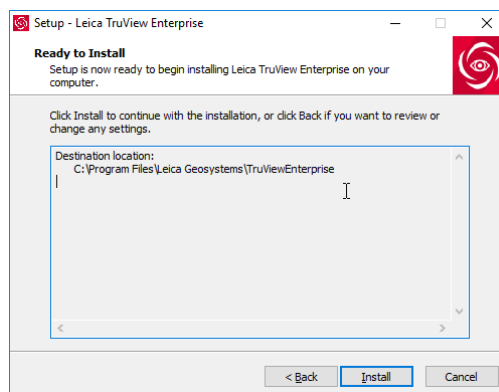
1. Check the system requirements.
2. Download the TruView Enterprise for Windows setup program from myWorld.
3. Double-click the **TruViewEnt360.exe** file. If you receive a User Account Control notice, click **Yes**.
4. You will see the Welcome dialog. Click **Next**.



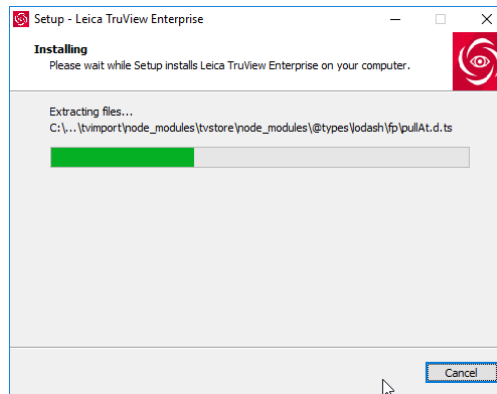
5. Choose “I accept the agreement” and click **Next**.



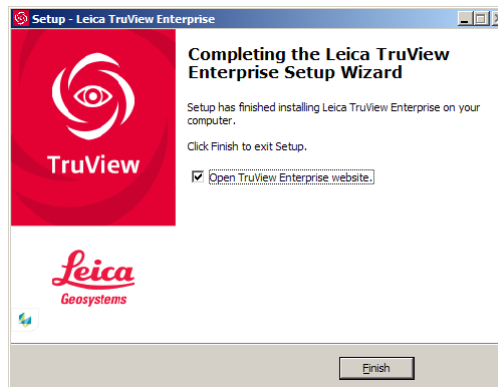
6. Click **Install**.



7. It will take a few moments to install TruView Enterprise for Windows on your system.



8. Click **Finish**. If you select “Open TruView Enterprise website” option, the installer will open the TruView Enterprise website in your default browser. **We recommend that you bookmark this page for easy reference.**



## Known Issues

### ***Stalled Uploads***

An intermittent issue exists in both TruView Enterprise and TruView Cloud which can cause uploads to stall and prevent further uploads due to a blocked queue. The user should access the logs and cancel the stalled upload and then re-upload the dataset in question.

### ***Temp Files***

TruView Enterprise for Windows does not always purge temp files as expected. Users will have to periodically delete these files manually.

### ***Cyclone PUBLISHER Pro***

When publishing directly to TruView Enterprise or TruView Cloud from Cyclone with a Cyclone PUBLISHER Pro license, the panoramic image layers are not published. The workaround is to publish an LGS file and upload it to TruView.