

Leica Geosystems

Licence Activation Guide
Version 5.0
English

- when it has to be **right**




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Licence Activation for Tablets


Dear valued customer...

Thank you for purchasing a licence for our product. The following instructions will guide you through the licence activation process.

 Please register your product at <https://myworld.leica-geosystems.com>, our internet platform for our customers. myWorld provides 24/7 access to all information you require to actively manage your equipment. Here, detailed information on individual products and their service history can be found. The information also aids in maintaining the product value while at the same time enabling maximum efficiency and productivity.


Activate licence


 The guide is relevant when ordering new licences for an instrument that you already have in use.

 If additional licences are ordered for a tablet already in use, the existing Entitlement ID (EID) needs to be updated in order to use the licensed feature.


1. Turn on the tablet and start Leica Captivate.
2. Go to **SettingsSettings\Tools\Entitlements & licences**.
3. Press **Check for licence updates**.
4. The already activated EIDs are updated with the new licences.

Activate new EID


 Certain new licenses will not be added to existing EIDs but instead are provided via a new EID. In this case, the new EID needs to be activated on the tablet to use the new licenses.

 The new EIDs are listed in your Entitlement Certificate.


1. Copy the EID.
2. Start Leica Captivate.
3. Go to **SettingsSettings\Tools\Entitlements & licences**.
4. Press **Activate entitlements**.
5. The EID can be entered manually or copied into the field by pressing **Fn Paste**.
6. Press **Activate**.
7. The new EID and all included licenses are activated.

 More than one EID can be activated at the same time. When entering the EIDs manually, use semicolons to separate the EIDs. A copy & paste of multiple EIDs is supported too.

Download app


 When reordering an app that is not included in the Leica Captivate firmware file for an instrument that you already have in use, the app can be downloaded from myWorld for installation on your instrument. Follow the instructions below to download and install a new app.

1. Go to <https://myworld.leica-geosystems.com> and log in.
2. Go to **myProducts** and select your product.

 If your product is not in the list, click **Add Product**.

3. Click the **Software** tab and scroll down to **Local apps**.
4. Download the apps to your computer. The file will be of type *.dxx.
5. Download the apps to the \SYSTEM folder of either a USB stick or the following folder on the tablet:
C:\Users\Public\PublicDocuments\Leica Captivate\CS\LeicaGeosystems\Leica Captivate\System

Upload app

1. If the app is stored on an external storage device, insert it into the tablet.
2. Within Leica Captivate, go to **Settings\Tools\Update software**.
3. **File to load:** Select the *.dxx file.
-  Tick the check box **Install all applications within this memory device** in case you want to load more than one app.
4. Check **I read, understood & agree to the Software License Agreement**.
5. Click **OK**. The app software is installed on your product.

In case loading fails...

EITHER

- contact your local Leica Geosystems representative.

OR

- create a new support request on <https://myworld.leica-geosystems.com> that will be answered by your local Leica Geosystems Support Team.



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